



# 7<sup>th</sup> REGIONAL QUALITY CONCLAVE ON Gaining Competitive Edge through Best Quality Practices

26<sup>th</sup> September 2019; Hotel Hilton Garden Inn, Lucknow

## PROGRAM

9 a.m. -10 a.m.	<b>Registration</b>
10 a.m. – 11.30 a.m.  <b>Inaugural Session</b>	Moderator: Dr Jatinder Singh, Director, PHDCCI Welcome Address by <b>Mr CK Biswas</b> , CEO, National Board for Quality Promotion, QCI Special Address by <b>Mr. Sarveshwar Shukla, Jt.</b> Commissioner, Industries, Kanpur Special Address by <b>Mr. Gaurav Dayal</b> , IAS, Commissioner & Director, Directorate of Industries, Govt. of Uttar Pradesh Address by Guest of Honor <b>Ms. Kalpana Awasthi</b> , Principal Secretary, Forests and Environment, Govt. of Uttar Pradesh Address by Chief Guest <b>Shri Siddharth Nath Singh</b> , Hon'ble Minister, MSME, Khadi & Village Industry, Textiles & NRI Department, Uttar Pradesh Vote of Thanks by <b>Ms Anuradha Goel</b> , Resident Director, PHDCCI UP Chapter
11.30 a.m.– 11:45 a.m.	<b>Networking Tea</b>
11:45 a.m. – 12:45p.m. <b><u>Session 1: Adopting &amp; Maintaining a Role Model Quality Culture</u></b> <b>Discussion Agenda: New-age</b> organizations are adopting a new approach of quality culture, which moves beyond the traditional 'Total Quality Management' tools. Businesses can create Role Models that 'Showcase' quality in all their actions. Continuous Quality Improvements consist of incremental initiatives and innovations to achieve best practices.	Moderator: <b>Mr CK Biswas</b> , CEO, National Board for Quality Promotion, QCI  <b>Distinguished Speakers:</b> <ul style="list-style-type: none"> <li>• <b>Dr. R P Trivedi</b>, GM – HRD &amp; Admin, CP Group of Companies</li> <li>• <b>Dr. Anil K Srivastava</b>, Director – IASQM</li> <li>• <b>Mr. Ashok Kumar</b>, President, Principal Architect Arch- En Design Mentor, Lucknow Architect Association</li> <li>• <b>Mr Anand Srivastava</b>, GM, Plant Quality, Tata Motors, Lucknow</li> </ul>

<p>12:45 p.m. – 1:45 p.m.</p> <p><b><u>Session 2: Enhancing Skills for a New Quality Paradigm</u></b></p> <p><b>Discussion Agenda:</b> Contemporary organizations understand the importance of skill enhancement to face as well as thrive in the competitive times of today. True culture of quality manifests when employees showcase “<i>quality in action.</i>” This requires employees to apply skills and make decisions in critical areas.</p>	<p>Moderator: <b>Dr Jatinder Singh</b>, Director, PHDCCI</p> <p><b>Distinguished Speakers</b></p> <ul style="list-style-type: none"> <li>• <b>Mr Kirti Kumar Pant</b>, General Manager, UPTeC Computer Consultancy Ltd, Lucknow</li> <li>• <b>Mr Atul Srivastava</b>, General Manager, Union Bank of India</li> <li>• <b>Mr R K Sharma</b>, Professor, Institute of Hotel Management, Lucknow</li> <li>• <b>Mr D K Mishra</b>, Centre In-charge NIELIT, Lucknow</li> </ul>
<p>1:45 p.m. – 2:30 p.m.</p>	<p><b>Networking Lunch</b></p>
<p>2:30 p.m. – 3:30 p.m.</p> <p><b><u>Session 3: Innovation &amp; Change Management</u></b></p> <p><b>Discussion Agenda:</b> Innovation and change have become business imperative component of sustaining competitive advantage. Successfully managing the ongoing change and building innovation culture in organization requires extensive preparation and careful execution.</p>	<p>Moderator: <b>Dr Jatinder Singh</b>, Director, PHDCCI</p> <p><b>Speakers</b></p> <ul style="list-style-type: none"> <li>• <b>Mr Sandeep Kumar Lamba</b>, AGM – QA, Radico Khaitan Ltd, Rampur</li> <li>• <b>Ms Shashi Rana</b>, Chief Consultant, Patent Minder, IP Associates</li> <li>• <b>Mr Milind Raj</b>, Director, Monda Tech (India)</li> <li>• Coal Fields Ltd.</li> </ul>
<p>3:30 p.m. – 4:30 p.m.</p> <p><b><u>Session 4: Automation &amp; Digitalization</u></b></p> <p><b>Discussion Agenda:</b> As disruptive technologies increase, traditional firms face a growing need for meaningful digital transformation. Automation is the process of converting manual tasks more efficient through digital technology. Digitalization is a broader approach that focuses on improving upon existing tasks. Automation enabled by the industrial Internet of Things (IIoT) allows for more centralized management and control.</p>	<p>Moderator: <b>Dr Jatinder Singh</b>, Director, PHDCCI</p> <p><b>Speakers</b></p> <ul style="list-style-type: none"> <li>• <b>Mr Avanindra Gautam</b>, DGM–TS, NTPC, Lucknow</li> <li>• <b>Mr Rajkishor Behera</b>, IOCL</li> <li>• <b>Mr Deependra Kumar</b>, EO(RA), Kanpur DO, IOCL</li> <li>• <b>Mr Venkateswar Chaubey</b>, Industrial Automation-ESP, Larsen &amp; Toubro Limited</li> <li>• <b>Mr Jayant Krishna</b>, Senior Fellow, Center for Strategic &amp; International Studies, Washington , DC &amp; Ex Director, Wadhvani Foundation, USA</li> </ul>
<p>4:30 p.m. – 4:40 p.m.</p>	<p><b>Vote of Thanks: Mr C K Biswas</b>, CEO, National Board for Quality Promotion, QCI</p>
<p>4:40 p.m. – 5 p.m.</p>	<p><b>Networking Tea</b></p>