



**10<sup>th</sup> Regional Quality Conclave (RQC)**

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**Programme Schedule: Quality & Manufacturing Excellence for Sustainable Growth**

**29<sup>th</sup> November 2019, The Park, Kolkata**

**PROGRAMME**

<b>9:30-10:15 AM</b>	<b>Registration</b>
<b>10:15 – 11:15 AM</b>	<b>Inaugural Session</b>
	<p>1: Video Message by <b>Dr Ravi P Singh</b>, Secretary General, Quality Council of India</p> <p>2: Welcome Address by: <b>Shri C. K. Biswas</b>, CEO, National Board for Quality Promotion, Quality Council of India, New Delhi</p> <p>3: Address by: <b>Shri Biswanath Bhattacharya</b>, President, FOSMI</p> <p>4: Address by: Guest of Honour <b>Shri Rajesh Pandey</b>, IAS, Secretary, Department of MSME &amp; Textiles, Government of West Bengal</p> <p>5: Address by: Chief Guest <b>Dr. Amit Mitra</b>, Hon’ble Minister-in-Charge of Commerce &amp; Industry, Finance, MSME &amp; Textiles, Government of West Bengal <b>(confirmation awaited)</b></p> <p>Vote of thanks by: <b>Shri Gautam Ray</b>, Vice President, FOSMI</p>
<b>11:15 – 12:30 Noon</b>	<b><u>Technical Session – I</u></b>
	<p><b>Leadership and Quality impacting the profitability of an enterprise:</b></p> <p>The focus of the session would be to examine the impact of implementing best quality management practices and effects of the same on the performance and growth of SMEs. The session will also unearth as to why it is particularly important to adopt modern quality management systems, from design to service.</p> <p><b>Chair: Shri Avik Mitra, Principal Advisor, Quality Council of India</b></p> <p><b>1: Topic: Quality 4.0</b> <b>Speaker: Shri Avik Mitra</b></p> <p><b>2:Topic: Cost of Poor Quality</b> <b>Speaker: Shri Goutam Chakraborty</b></p> <p><b>3:Topic: ZED – a Case Study</b> <b>Speaker: Representative of I &amp; B Engineers Pvt. Ltd.</b></p> <p><b>Discussion and Q&amp;A</b></p>
<b>12.30 pm – 1.45 pm</b>	<b><u>Technical Session – II</u></b>
	<p><b>Evolving manufacturing trends for competitiveness:</b></p> <p>The session will explore the competitiveness and evolving geography of modern manufacturing with a focus on identifying key trends and developments. This session will also review digital manufacturing and challenges towards its implementation.</p>



	<p><b>Chair: Shri T. K. Mukherjee, Former MD of Phoenix Yule Ltd.</b></p> <p><b>1: Topic: Lean &amp; Smart Manufacturing</b>          Speaker: <b>Dr. Goutam Sengupta</b>, Vice Chancellor, Techno India Group, Consultant, FOSMI Progressive Engineering Cluster <b>(Confirmation awaited)</b></p> <p><b>2: Case Study - Lean Manufacturing</b>          Speaker: Representative of <b>Auropol India Pvt. Ltd.</b></p> <p><b>3: Case Study - Smart Manufacturing</b>          Speaker: Representative of a Kolkata based vendor of Titan – Tanishq</p> <p><b>Q &amp; A</b></p>
<p><b>1.45 pm – 2.30 pm</b></p>	<p><b>Lunch</b></p>
<p><b>2:30 pm – 3:45 pm</b></p>	<p><b><u>Technical Session – III</u></b></p> <p><b>Building a culture of continual improvement</b></p> <p>Innovation in the process is a new approach in manufacturing and business though industries may have long experiences in their own areas. But with rapidly changing customer demands and globalisation, industries need to be adaptive to modern requirements to enhance performance and improvement in the business. Employee up-skilling and engagement are vital towards improvement for sustainable growth.</p> <p><b><u>Chair: Shri Alok Mookherjea, Chairman, Howden Solyvent India Ltd.</u></b></p> <p><b>1: Topic: Re-skilling for advanced manufacturing</b>          Speaker: <b>Prof. (Dr.) Surjya K Pal</b>, Lord Kumar Bhattacharyya Chair Professor, Department of Mechanical Engineering and Professor-in-Charge, DHI Centre of Excellence in Advanced Manufacturing Technology, IIT Kharagpur</p> <p><b>2: Topic: Innovation &amp; Technological advancement</b>          Speaker: <b>Dr. N. C. Murmu</b>, Sr. Principal Scientist of CSIR – CMERI Durgapur, Fellow of Indian Academy of Engineering [<b>confirmation awaited</b>]</p> <p><b>3: Topic: Customer Delight for Business Growth</b>          Speaker: <b>Shri Ashish Agarwal</b>, Chairman, Ori-Plast Ltd. / <b>Alternative</b></p> <p><b>Q &amp; A</b></p>
<p><b>3-45 pm to 4-45 pm</b></p>	<p><b><u>Special Session (QCI) (Presentation)</u></b></p> <p>a) Role of Institutional training and its accreditation (Dr. Manish Jindal)          b) Accreditation of HEI – a new paradigm (Vanita Yadav)</p>
<p><b>4:45pm – 5:00 pm</b></p>	<p>Vote of Thanks by <b>Mr C K Biswas</b>, CEO, National Board for Quality Promotion (NBQP)</p>